



केन्द्रीय विद्यालय संगठन
क्षेत्रीय कार्यालय, एरणाकुलम
KENDRIYA VIDYALAYA SANGATHAN
REGIONAL OFFICE, ERNAKULAM
Phone No 0484- 2205111, 0484-2205091
Email: ernakulamregion@kvsonline.com
Website: www.kvsrockm.nic.in
Date: 13-03-2023

F.310230/2022-23/Pension/KVS RO (EKM)

To,
The Principal
Kendriya Vidyalaya
Under Ernakulam Region

Sub: Conduct of Pension Adalat through Video Conferencing by using Google Meet on 24-03-2023

Madam/ Sir,

Please find enclosed herewith letter received from KVS HQ vide letter No. 110230(Misc) 2022-KVS(HQ)/P&I/2144 dated 10.03.2023 regarding conduct of Pension Adalat through Digital mode (Video conferencing). Based on the directions of KVS HQ, it is decided to conduct a Pension Adalat on 24-03-2023 from 10.00 hrs to 16.00 hrs through video conferencing. You are required to give wide publicity by posting the KVS HQ letter, this letter and enclosed notice in your website and other digital modes. Pensioners may be advised to register their grievances through email ID acctskvsekm@gmail.com and the mandatory requirement of active gmail ID for participating in video conferencing. They may be guided that, not to visit the Regional office for presenting their grievances.

Yours faithfully,


(R SENTHIL KUMAR)
DEPUTY COMMISSIONER

Encl. As above.

10m
14/3/23

To the office.

copy to Mr. P.C. Sajesh.



Notice to pensioners

**CONDUCT OF PENSION ADALAT IN DIGITAL MODE
THROUGH VIDEO CONFERENCING (Google Meet)
ON 24-03-2023**

Dear Pensioners,

It is to inform you that KVS Regional Office, Ernakulam is conducting **PENSION ADALAT** on **24-03-2023** from **10.00 hrs to 16.00 hrs** through Video conferencing by using Google meet as per the directions of KVS HQ vide their letter dated 10-03-2023. In this regard, following points may be kept in mind.

1. Pensioners are requested to register their grievances with this office through email ID acctskvsekm@gmail.com latest by 11.00 hrs on 21-03-2023.
2. Following details may be included while registering your grievance:-
 - (a) PPO No. and date
 - (b) Name, Designation, last KV/Office & Date of retirement/death.
 - (c) Details of grievance in short
 - (d) Contact details, e.g. Postal address & Mobile Number
 - (e) Google email id for making video call through Google meet
 - (f) Supporting documents if, any.
5. Video conferencing will be arranged through google meet. Call will be made from this office on the specified time-slot.
6. All the pensioners will be allotted a specific time slot and the same will be communicated to the pensioners through the registered Google email ID provided at the time of grievance registration.
7. Pensioners are requested to be available with an active internet connection 15 minutes prior to their allotted time-slot and throughout the video conferencing
8. Pensioners are requested to strictly follow the allotted time slot and to attend the call on time for smooth conducting of Pension Adalat.
9. Decisions arrived on your grievance will be communicated to you in subsequent days
10. It may be noted that, only those grievances are to be taken up in the Pension Adalat, which fall within the purview of extant Pension Policy/Rules/Guidelines etc.
11. You are not required to visit the Office to present your grievance

With warm regards

(R SENTHIL KUMAR)
DEPUTY COMMISSIONER
KVS RO ERNAKULAM

Note:

Pensioners must have an active Gmail ID to join Google Meet. Those who have Yahoo, Hotmail, or any other type of mail cannot participate in Google Meet. Hence, it is requested to join the Google meet by using a Google mail ID. Those who do not have a Gmail id are advised to open a Gmail account for participate in Google Meet.